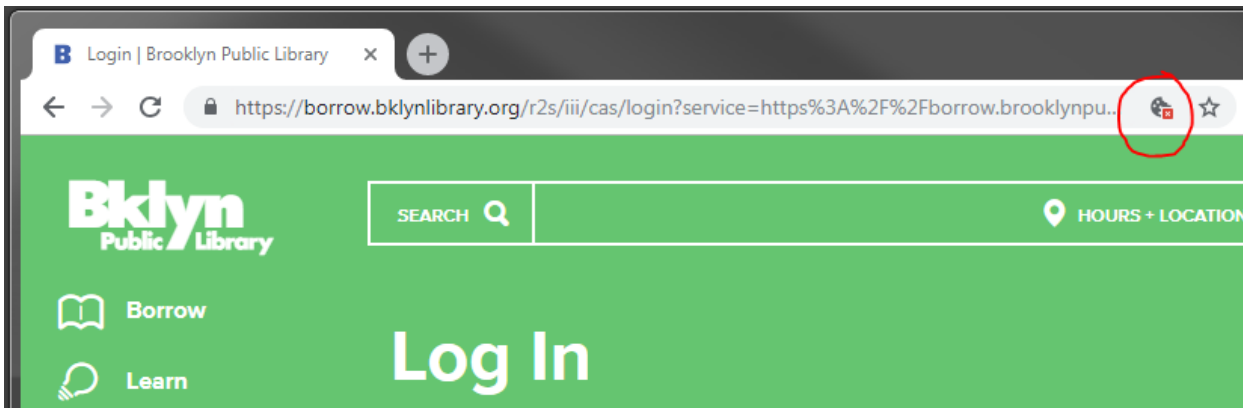


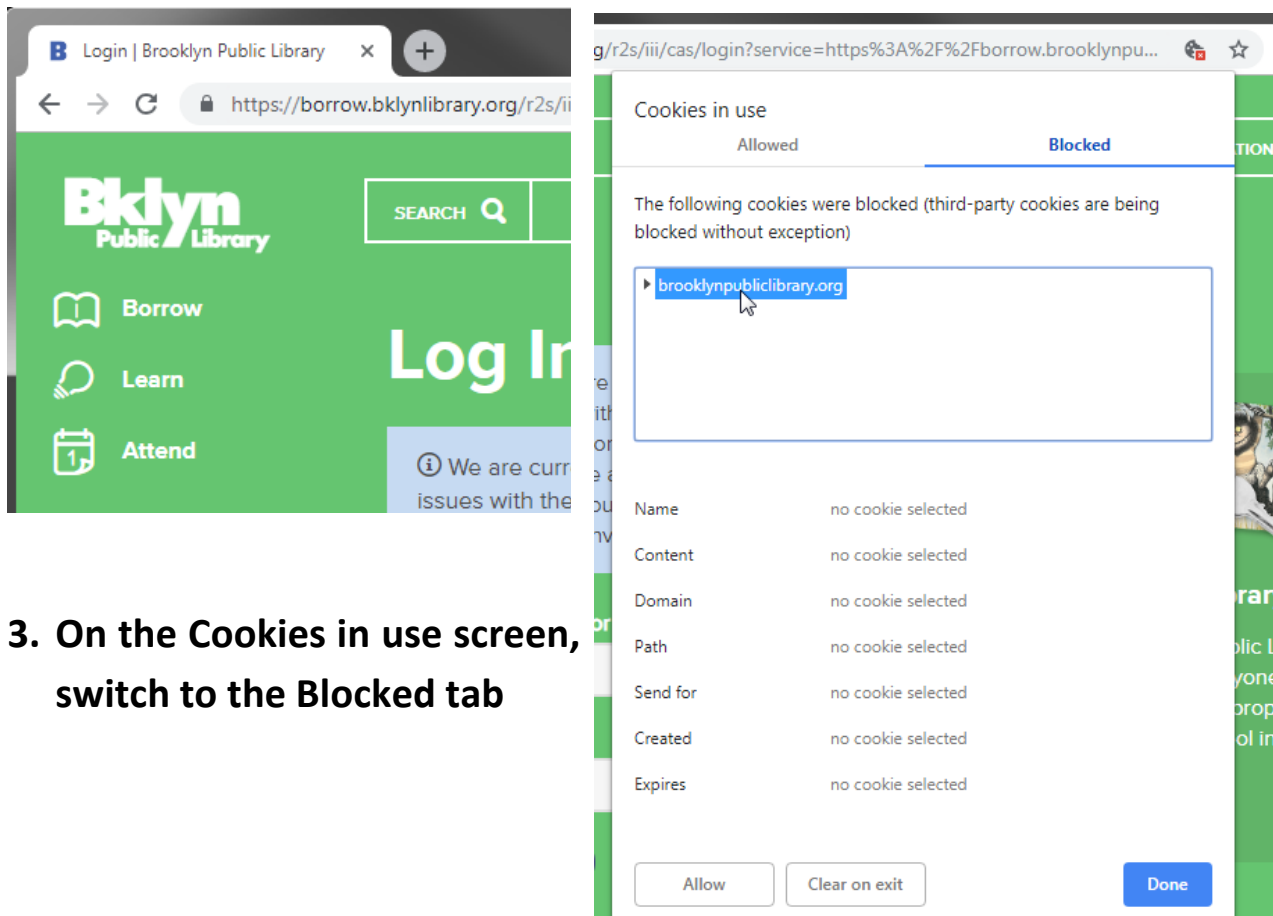
Catalog Login Issue

Third party cookie issue on Chrome

If you see the following icon when visiting the catalog, you'll need to make some adjustments to allow additional cookies which support My Account.



1. Click that icon 
2. Then click *Show cookies and other site data...*



3. On the Cookies in use screen, switch to the Blocked tab

4. Click *brooklynpublishlibrary.org*
5. Click Allow and then click Done

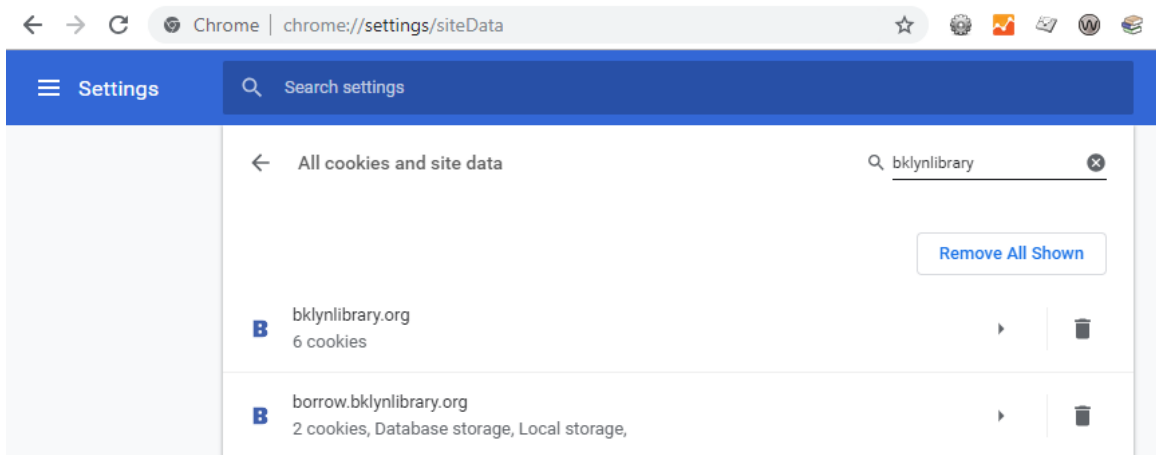
If you are prompted to reload the page, please do so.

6. Try to login again

If you still cannot login, try to clear cookies using the following steps.

Clear user cookies on Chrome

1. Open a new tab and go to: *chrome://settings/siteData*
2. On the Search cookies field enter: *bklynlibrary*
3. Click *Remove All Shown*



After clearing the cookies, please close the browser. Re-open the browser and try to login.