



FAQs about Brooklyn Public Library's eCard

<i>Who can get a BPL eCard?</i>	Any person(s) residing in New York State over the age of 13 may apply for an eCard.
<i>What will I have access to with my BPL eCard?</i>	You'll have access to eBooks from our Overdrive and 3M Cloud Library services
<i>How long will be eCard be good for?</i>	Your eCard will expire 1 year from the date of registration.
<i>Is my eCard renewable?</i>	Unfortunately, the eCard is non-renewable. You will need to re-register for a new eCard for continued eBook access or trade your eCard for a full privilege BPL library card which will give you access to databases and our physical collections.
<i>How many eBooks may I borrow at one time?</i>	You may borrow up to 30 eBooks at one time (15 eBooks from Overdrive and 15 eBooks from 3M Cloud Library)
<i>How long can I keep an eBook?</i>	The default lending period is 21 days. You don't have to remember to turn it in, and there are no late fees.
<i>Are there late fees associated with borrowing an eBook?</i>	No. You will not accrue any late fees when you check out eBooks.
<i>I forgot my eCard barcode! What should I do?</i>	You may reapply for a new eCard barcode through the eCard application. Please note that your lists and holds will not transfer over to your new account.
<i>What if I already have a physical BPL library card?</i>	You already have access to our eBooks!
<i>How do I convert my eCard into a full access BPL library card?</i>	Visit one of our Brooklyn Public Library branches and bring your current photo ID with proof of address. For a list of approved documents, please click here .
<i>What are the benefits of converting my eCard into a full access library card?</i>	A full access library card allows you to use all of the services and resources the library has to offer which includes: borrowing library material, electronic databases, free computer use, and printing/copy services.
<i>If I upgrade my eCard, can I transfer my lists from my Overdrive account to my new library card?</i>	Unfortunately lists are barcode specific and cannot be transferred to your new library account. If you wish, you may copy your lists prior to converting your card and create them again in your new account.
<i>If I upgrade my eCard, can I transfer my existing holds over?</i>	Yes! If you had holds on eBooks in your Overdrive account, you may request to have them transferred over. Please use the Report a Replacement Card form to get started.
<i>I have an eCard but I live outside of New York City. Is there a way I can convert my eCard to a full access BPL card online?</i>	Unfortunately no. You will need to visit one of our Brooklyn Public Library branches to switch out for a full access card.
<i>How does this affect my out of state library card?</i>	Your out of state library card will not be affected and current policy and procedures will apply.