



FAQs about Brooklyn Public Library’s eCard

<i>Who can get a BPL eCard?</i>	Any person(s) residing in New York State over the age of 13 may apply for an eCard.
<i>What will I have access to with my BPL eCard?</i>	You’ll have access to eBooks from our Overdrive and 3M Cloud Library services
<i>How long will be eCard be good for?</i>	Your eCard will expire 1 year from the date of registration.
<i>Is my eCard renewable?</i>	Unfortunately, the eCard is non-renewable. You will need to re-register for a new eCard for continued eBook access or trade your eCard for a full privilege BPL library card which will give you access to databases and our physical collections.
<i>If I apply for another eCard, can I transfer my existing holds, lists, etc. over?</i>	Unfortunately no. You will be able to only if you upgrade your eCard to a full access BPL library card.
<i>How many eBooks may I borrow at one time?</i>	You may borrow up to 30 eBooks at one time (15 eBooks from Overdrive and 15 eBooks from 3M Cloud Library)
<i>How long can I keep an eBook?</i>	The default lending period is 21 days. You don’t have to remember to turn it in, and there are no late fees.
<i>Are there late fees associated with borrowing an eBook?</i>	No. You will not accrue any late fees when you check out eBooks.
<i>I forgot my eCard barcode! What should I do?</i>	You may reapply for a new eCard barcode through the eCard application. Please note that your lists and holds will not transfer over to your new account.
<i>What if I already have a physical BPL library card?</i>	You already have access to our eBooks!
<i>How do I convert my eCard into a full access BPL library card?</i>	Visit one of our Brooklyn Public Library branches and bring your current photo ID with proof of address. For a list of approved documents, please click here .
<i>What are the benefits of converting my eCard into a full access library card?</i>	A full access library card allows you to use all of the services and resources the library has to offer which includes: borrowing library material, electronic databases, free computer use, and printing/copy services.
<i>If I upgrade my eCard, can I transfer my lists from my Overdrive account to my new library card?</i>	Yes! Your checkouts, wish list, etc. can transfer over to your new library card barcode. Please use the Report a Replacement Card form to get started.
<i>If I upgrade my eCard, can I transfer my existing holds over?</i>	Yes! If you had holds on eBooks in your Overdrive account, you may request to have them transferred over. Please use the Report a Replacement Card form to get started.
<i>I have an eCard but I live outside of New York City. Is there a way I can convert my eCard to a full access BPL card online?</i>	Unfortunately no. You will need to visit one of our Brooklyn Public Library branches to switch out for a full access card.
<i>How does this affect my out of state library card?</i>	Your out of state library card will not be affected and current policy and procedures will apply.